ALWAYS STANDING
~ WITH ~
OUR COMMUNITY
A role telehealth plays in keeping telehealth. Understanding the importance primary medical — remained open throughout School Based Health Centers Care, our Mental Health & reopened on July 6th.

While the pandemic hit, it has not lessened the support and services to our clients who were sheltering at home. While the pandemic has tested our creativity and resilience like never before, Family Centers has risen to the challenge and has produced outstanding results.

The closure of our Early Care and Education (ECE) sites on March 12 posed tremendous difficulties for our teaching staff and the hundreds of families who rely on our services for childcare. Although we continued to offer educational resources and virtual lessons, in-person care was put on hold until our preschools reopened on July 6th.

Our health care services – including Family Centers Health Care, our Mental Health & Counseling Program and the School Based Health Centers – remained open throughout the pandemic and offered important primary medical and mental health services via telehealth. Understanding the role telehealth plays in keeping our communities healthy, the Federal Communications Commission (FCC) has awarded Family Centers with a special grant that will allow for greater technological integration in our health care delivery. There is so much to say about our COVID-19 response that we have included a dedicated section within this report.

Given the breadth and depth of Family Centers’ programs and services, it is essential that we partner with community organizations, municipalities, social action groups and funders. The positive impact we continue to have on the community is a testament to the strength and necessity of these collaborations. Our work with Stamford Cradle to Career (SC2C) and the Vita Health and Wellness Collaborative particularly stood out this past year. Together with Family Centers’ assistance and funding from the Lone Pine Foundation, SC2C brought the Restorative Practices training to Stamford Public Schools to help all school personnel recognize varying degrees of student trauma and provide the tools necessary for effective support. All of our Early Care and Education professionals also received this important training while our preschools were closed during the early stages of the pandemic.

Through the support of the Vita Health and Wellness Collaborative, Family Centers launched its Bridge to K initiative, an outgrowth of the very successful Co-Educator program. In an effort to better prepare children for long-term school success and increase parent involvement, Bridge to K offers parents of children with no prior preschool experience six months of the Parents as Teachers curriculum and wrap-around services. When the pandemic hit, Vita also became the virtual meeting place for community providers to gather weekly and share critical information and resources. This enabled a coordinated and informed approach across all sectors in Stamford.

In the midst of the COVID-19 crisis, our nation found itself facing a second pandemic stemming from systemic racism. Locally, Family Centers co-led a call to action urging all Stamford providers, government agencies and systems to take a definitive stand against racism. At the same time, we began conducting a review of our own institutional practices related to racial equity and equality. We developed a three-pronged plan to address these issues internally through executive leadership, board and staff training and coaching. This process will encourage all of us at Family Centers to be better stewards of our mission, to be forces for anti-racism within the community, and to try to better reflect the populations we serve.

Despite the challenges of 2020, our professionals maintained the highest standards of service delivery. Our ECE programs were re-accredited by the National Association for the Education of Young Children (NAEYC). We received our 13th Four Star rating from Charity Navigator, the largest national evaluator of nonprofits, and another Top Workplace designation from Hearst Connecticut Media. These best practice accomplishments shine a spotlight on Family Centers’ constant drive to increase quality and improve outcomes.

While the pandemic has brought Family Centers’ in-person fundraising events to a halt, it has not lessened the commitment and generosity of our donors. Just before the start of the COVID-19 crisis, we hosted a very successful Titan Speaker Series event featuring Pulitzer Prize winning authors Nicholas Kristoff and Sheryl WuDunn. We are enormously grateful to Sheryl and Nick for their insights on the struggles facing working Americans, as well as to our event co-chairs, Mary Moran and John Driscoll. We are equally indebted to our Center for HOPE luncheon speaker, Catherine Schwarzenegger Pratt, who was ready to address our group until rising concerns around the pandemic forced us to cancel the event hours before it was scheduled to start. Despite the cancellation, event chairs Ashley Fox, Lindsay Rogers and Nicki Rose produced a success thanks to our very generous and understanding supporters.

As the pandemic continued into the early summer months, it became clear that we would have to postpone our main fundraiser until 2021. Benefit co-chairs Kate Clark, Nancy Casserley, Briana Hart, Susannah Heyworth and Ashley Reid instead spearheaded a special drive that raised more than $680,000 to support Family Centers’ programs.

In addition to our traditional fundraising efforts, since early March Family Centers has received over $1 million in contributions to provide direct client assistance for COVID-19 related support. We salute everyone in our community whose focused generosity helped us to deliver positive outcomes in the midst of a chaotic and unpredictable time.

The unique challenges of 2020 have strengthened our resolve and made it abundantly clear that the work we do at Family Centers is needed more than ever. We are Always Standing With Our Community, and will continue to seek innovative ways to address its most pressing needs.

Robert M. Arnold
CEO

Nancy Broadbent Casserley
Chair
Family Centers’ Mission
Empowering children, adults, families and communities to realize their potential.
Nearly 22,000 Lives Touched

3 Centers of Excellence

225 Professionals

Family Centers By the Numbers

2019

25 Programs and Services

60+ Service Delivery Sites
1,200+ Volunteers

13x Charity Navigator 4-Star Charity Rating

8x Hearst Connecticut Media Top Workplace

15 Licensed Facilities in Stamford, Greenwich and Darien

70+ Community Partnerships
## FY2020 Financial Report
(July 1, 2019 – June 30, 2020)

### Support and Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>46%</td>
<td>$7,849,190</td>
</tr>
<tr>
<td>Service Fees</td>
<td>27%</td>
<td>$4,612,417</td>
</tr>
<tr>
<td>Foundation Grants</td>
<td>13%</td>
<td>$2,184,369</td>
</tr>
<tr>
<td>Contributions &amp; Special Events</td>
<td>11%</td>
<td>$1,950,548</td>
</tr>
<tr>
<td>United Ways &amp; Community Funds</td>
<td>2%</td>
<td>$408,572</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
<td>$91,483</td>
</tr>
<tr>
<td><strong>Total Support and Revenue</strong></td>
<td></td>
<td><strong>$17,096,579</strong></td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Care Connections</td>
<td>44%</td>
<td>$7,579,916</td>
</tr>
<tr>
<td>Opportunities Through Education</td>
<td>37%</td>
<td>$6,228,326</td>
</tr>
<tr>
<td>Thriving Families &amp; Communities</td>
<td>19%</td>
<td>$3,275,728</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td></td>
<td><strong>$17,083,970</strong></td>
</tr>
</tbody>
</table>

|
Growth of Operating Revenues

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$12,733,492</td>
</tr>
<tr>
<td>2017</td>
<td>$13,910,292</td>
</tr>
<tr>
<td>2018</td>
<td>$14,868,427</td>
</tr>
<tr>
<td>2019</td>
<td>$15,942,758</td>
</tr>
<tr>
<td>2020</td>
<td>$17,096,579</td>
</tr>
</tbody>
</table>

Growth of Foundation Grants

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$1,218,623</td>
</tr>
<tr>
<td>2017</td>
<td>$1,512,363</td>
</tr>
<tr>
<td>2018</td>
<td>$1,517,408</td>
</tr>
<tr>
<td>2019</td>
<td>$1,793,937</td>
</tr>
<tr>
<td>2020</td>
<td>$2,184,369</td>
</tr>
</tbody>
</table>

Growth of Government Grants

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$4,962,098</td>
</tr>
<tr>
<td>2017</td>
<td>$5,265,023</td>
</tr>
<tr>
<td>2018</td>
<td>$5,682,693</td>
</tr>
<tr>
<td>2019</td>
<td>$5,948,402</td>
</tr>
<tr>
<td>2020</td>
<td>$7,849,190</td>
</tr>
</tbody>
</table>

FY2020 figures unaudited as of publication.
**PINNACLE GIFTS**

**$100,000+**
Anonymous (2)
Mr. and Mrs. William R. Berkley
Bloomberg Philanthropies
Mr. and Mrs. Dominic Casserley
Mr. and Mrs. James Clark
Mr. and Mrs. Peter T. Grauer
Greenwich United Way
The Grossman Family Foundation
Mr. and Mrs. Louis Hanover
The Per and Astrid Heidenreich Family Foundation
Lone Pine Foundation, Inc.
The Harold W. McGraw, Jr. Family Foundation
The Herbert & Nell Singer Foundation, Inc.
Mr. and Mrs. Thomas M. Triplett

**$50,000 – $99,000**
Mr. and Mrs. Benjamin Carpenter
Direct Relief
The Goodnow Fund
Mr. and Mrs. N. George Host
Legg Mason & Co., LLC
Mr. and Mrs. Stephen F. Mandel, Jr.
Mr. and Mrs. Reuben Mark
Pitch Your Peers
The Selander Foundation
TurningPoint Foundation
Mr. and Mrs. Peter A. Weinberg

**$25,000 – $49,999**
Anonymous
The Ashforth Company
Back To You Fund at FCCF
The Ruth W. Brown Foundation
Ms. Karen M. Casey
The Community Fund of Darien
Connecticut Health Foundation
Fairfield County’s Community Foundation
Mr. and Mrs. Michael F. McKeever
Mr. and Mrs. Garrett M. Moran
The Oaklawn Foundation
The Resource Foundation, Inc.
Mr. and Mrs. John L. Townsend III
Mr. and Mrs. Christopher Walker
Mr. and Mrs. John S. Weinberg
The Windmill Foundation, Inc.
Mr. and Mrs. Richard H. Witmer, Jr.

**$10,000 – $24,999**
Mr. and Mrs. Thomas A. Ashforth
Mr. and Mrs. David F. Ball
BlackRock Gives
Mr. and Mrs. Michael C. Brooks
Mr. and Mrs. Harry Burn
Mr. David M. Campbell
Mr. and Mrs. Robert L. Dilenschneider
Mr. and Mrs. John Driscoll
Mr. and Mrs. Eric C. Fast
Ford Motor Company Fund
Mr. George Fox
Garden Homes Fund
Amalia & Nicola Giuliani Foundation
Mr. and Mrs. Spencer Grimes
Mr. and Mrs. Christopher Holbrook
Mr. and Mrs. Doug Lake
Leon Lowenstein Foundation, Inc.
S & L Marx Foundation
Mr. and Mrs. L. Thomas Melly
The Melville Foundation
Mr. and Mrs. Christian Miller
Near & Far Aid Association
New Canaan Community Foundation, Inc.
Henry E. Niles Foundation, Inc.
The Overbrook Foundation
Pitney Bowes, Inc.
Mr. and Mrs. Robert Reid
Mr. Tom Ruthledge
The Honorable and Mrs. Craig R. Stapleton
Mr. and Mrs. John A. Straus
Mr. and Mrs. David P. Tuttle
Mr. and Mrs. Gregory Willis
Dr. and Mrs. Thomas B. Wilson
Mr. and Mrs. Clifford M. Yonce

Gifts Made Between
July 1, 2019 – June 30, 2020
LEADERSHIP GIFTS

$5,000 – $9,999
The 1830 Family Foundation
Mr. and Mrs. Richard Axilrod
Ms. Nancy Axthelm
Mr. and Mrs. Mark W. Blackman
Broadway Cares/Equity Fights AIDS
Mr. and Mrs. Joseph W. Brown
The Richard Davoud Donchian Foundation
Delta Dental of New Jersey Foundation
First Congregational Church of Greenwich
Gabelli Foundation, Inc.
Mr. and Mrs. Robert Grayson
The Greenwich Alliance for Education, Inc.
The Greenwich Rotary Foundation
Ms. Joli L. Gross
Mr. and Mrs. William B. Harrison, Jr.
Mr. and Mrs. Michael D. Hobbs
The Inner-City Foundation for Charity & Education
JP Morgan Chase & Co.
Mr. and Mrs. Thomas B. Ketchum
Penfield Marine LLC
Mr. Robert Rohn
The Future Mr. and Mrs. Jonathan Rossi
Mr. and Mrs. John M. Roth
Mr. Fred Salerno
Mr. and Mrs. Robert W. Selander
Mr. and Mrs. Charles A. Koons
Synchrony Financial
Mr. Joe Toce
The Tudor Foundation Inc.
Mrs. John L. Weinberg
Mr. Jonathan Wells

$2,500 – $4,999
Lucy and David Ball Family Foundation
Mrs. Anne Bourne
Mr. and Mrs. W. Michael Brown
Mr. James A. Colica
Mr. and Mrs. Samuel W. Croll III
Deloitte
Ms. Jennifer E. Donnalley
Mr. Robert G. Donnalley, Jr.
Mr. and Mrs. Stephen FitzGerald
General Reinsurance Corporation
Mr. and Mrs. Michael Gerardi
Mr. and Mrs. Edward T. Henderson
Mr. and Mrs. Scott Kalb
Mr. and Mrs. Dwight Jackson
Mr. and Mrs. Frank J. loverro
Mrs. Paula K. Oppenheim
Ms. Mary Alice Puente
Quality Control Construction Inc.
Mr. and Mrs. Steven J. Simmons
Theodore B. Smart Fund
Ms. Cynthia Smith
St. John’s Community Foundation, Inc.
St. John’s Lutheran Church
United Church of Rowayton
United Way of Western Connecticut, Inc.
Mr. and Mrs. Robert Vendig

$1,000 – $2,499
Mr. and Mrs. Phil Andryc
Mr. and Mrs. Robert M. Arnold
Ms. Allison H. Dickens and Mr. Todd M. Barmash
Mr. and Mrs. John D. Barrett II
Mr. and Mrs. Frederic A. Bourke III
Mrs. Caroline Breed Cunnane
Mr. and Mrs. Robert F. Cioffi
Ms. Nancy Collamer
Mr. and Mrs. Frederick M. Danziger
Ms. Kathleen DeCruze
Mr. and Mrs. William E. Epifanio II
First Presbyterian Church of Stamford
Ms. Lorinda Frazer
Mr. John A. Gibbons and The Honorable Lile R. Gibbons
Mr. and Mrs. Jonathan Kerr
Ms. Eleanor H. Gimon
Mr. and Mrs. Richard Axilrod
Mr. and Mrs. Todd M. Barmash
Mr. and Mrs. John D. Barrett II
Mr. and Mrs. Frederic A. Bourke III
Mrs. Caroline Breed Cunnane
Mr. and Mrs. Robert F. Cioffi
Ms. Nancy Collamer
Mr. and Mrs. Frederick M. Danziger
Ms. Kathleen DeCruze
Mr. and Mrs. William E. Epifanio II
First Presbyterian Church of Stamford
Ms. Lorinda Frazer
Mr. John A. Gibbons and The Honorable Lile R. Gibbons
Mrs. Eleanor H. Gimon
Mr. and Mrs. Philip Greer
Mr. and Mrs. H. Darrell Harvey
Mr. and Mrs. Randall M. Heck
Ms. Louise Herz
Mrs. William W. Higgins
Ms. Cecilia H. Jodlicka
Mrs. and Mr. Hilary Kao
Mrs. Alice Kaplan and Dr. Jason Aronson
Mr. and Mrs. Henry Keeshan
Mr. and Mrs. Brett Kellam
Mr. and Mrs. Jonathan Kerr
Mr. and Mrs. Charles A. Koons
Mr. Gerrit J. Krediet
Mr. and Mrs. Edward M. Lamont, Jr.
Mr. and Mrs. Ira S. Lederman
The Lerner Family Foundation
Mr. and Mrs. Alexander P. Lynch
Mr. and Mrs. Kevin A. MacGuire
Mrs. Stephen F. Mandel
Mr. and Mrs. Terence Markey
Ms. Bev Marx
Mr. Scott Minchin
Mr. and Mrs. Robert A. Neiman
Mr. Gerge Nelson
Mr. and Mrs. Robert B. Nolan, Jr.
Mr. and Mrs. David C. Oxman
Ms. Vaso Petsagourakis
Mr. and Mrs. Samuel C. Pickhardt
Mr. and Mrs. James J. Pinto
Mr. Richard R. Pivorto
Mr. and Mrs. Joshua A. Polan
The Rotary Club of New Canaan
Mr. and Mrs. William T. Russell, Jr.
Ms. Kathleen Ryan-Mufson
Mr. and Mrs. Peter G. Sachs
Ms. Elaine E. Seeds
Ms. Diane G. Serrell
Mr. and Mrs. Paul Shang
Mr. and Mrs. William R. Sherwood III
St. Francis Episcopal Church
Ms. Wendy Stapleton
Mr. and Mrs. S. Thayer Stewart
Mr. and Mrs. Thomas W. Strauss
Mr. and Mrs. Scott M. Stuart
Mr. and Mrs. John Sullivan
Mr. and Mrs. David Tompkins
Christel H. Truglia
Mr. and Mrs. Vincent J. Tufo
Reverend David R. Van Dyke
Mrs. Stephen T. Vehslage
Mr. Samuel R. Walker II
Mr. and Mrs. Kevin A. Walsh
Mr. and Mrs. Howard F. Ward
Mr. and Mrs. Michael C. Wheeler
Mr. and Mrs. Herbert S. Winokur, Jr.
Yale Alumni Association of Greenwich
Mrs. Lizora M. Yonce

We apologize for any errors or omissions.
The COVID-19 pandemic has impacted our community in ways we’ve never seen before.

As cases surged across the country during the early spring months of 2020, the closure of restaurants, hair salons and other service-related businesses greatly impacted local families’ ability to work. As such, many struggled to afford the food, housing and other necessities required to keep their loved ones safe and healthy.

Very early on in the crisis, Family Centers took unprecedented measures to ensure it remained a viable resource to local children, families and adults during these difficult times. Despite challenges associated with shifting to a mostly-virtual work environment, Family Centers’ dedicated team of professionals utilized creativity and flexibility to produce incredible outcomes.

Through telehealth and videoconferencing platforms, the number of behavioral health sessions increased, English-language students were able to further their studies and parent-support programs stayed connected with their families. Our Family Centers Heath Care clinic also became a trusted resource for COVID-19 tests, while the School Based Health Centers remained open to meet the ever-changing medical and mental health needs of students.

Even though schools were closed, our Early Care and Education team worked tirelessly to make sure our young learners didn’t fall behind. Several times a week, our preschool teachers conducted virtual lessons via Zoom and regularly sent educational videos to parents through email. A number of “drive-by” visits also allowed students to physically see their teachers at a safe distance.

During the pandemic, Family Centers also placed a heavy emphasis on meeting the basic needs of those most affected by COVID-19. Thanks to an initial grant from the Lone Pine Foundation, and through the support of a number of generous donors, the agency has issued more than 1,830 mini-grants totaling over $642,000 to help struggling families cover the cost of food, rent and other living necessities.

The following pages highlight just a few ways in which Family Centers continued to stand with the community to provide support, compassion and guidance when it needed it most. > > >
In an effort to identify and contain the spread of COVID-19, Family Centers Health Care has held 54 Pop-Up Testing Days since the beginning of May. 3% of the patients tested were found to be positive and immediately referred for follow-up care.

928 Stamford Housing Residents Assisted
Family Centers has helped 928 Stamford residents living in Charter Oak Communities' neighborhoods access COVID-19-related relief services. Assistance included rent forbearance aid, CARES Act support, testing services and food distribution.

6,370+ Virtual Counseling Sessions
Family Centers has utilized a variety of video-based platforms to address the mental health needs associated with the COVID-19 crisis. More than 6,370 virtual counseling sessions have been provided by Outpatient Behavioral Health and School Based Health Centers clinicians.

1,723 Virtual Family Visits
Two-generational, home visiting-based programs such as Family First in Education, Parents as Teachers, New Connections, Parents as Co-Educators and Greenwich Parents as Teachers engaged families and maintained parent education services through 1,723 online visits.

401 Online Preschool Lessons
While schools were closed, the Early Care and Education staff stayed connected with their preschool students by holding 401 virtual lessons through Zoom.

Additionally, 483 Educational Videos were sent to families.

More Than $642K in Direct Aid
Family Centers has helped families seriously impacted by the COVID-19 crisis cover the costs of groceries, rent and other basic living necessities. To Date, More Than 1,830 Mini-Grants totaling more than $642,000 have been issued.

Data as of September 30, 2020
Lorenzo Dino has always had a strong work ethic. When he emigrated to the United States from the Philippines in 2015, he worked multiple jobs in the food service industry to provide for his teenage daughter, Lorelyn. However, despite the long hours and constant hustle, Lorenzo couldn’t seem to get ahead. No matter how hard he tried, there was never enough left over at the end of the month to cover all his living expenses.

For several years, Lorenzo and Lorelyn struggled to find a sense of stability. Due to the high cost of living in lower Fairfield County, they bounced from apartment to apartment to avoid continuous rent increases. After multiple attempts, Lorenzo’s Section 8 housing application was approved and he was able to move into a subsidized apartment in Greenwich. With his rent now at a fixed level, Lorenzo could finally start saving for the house he always dreamed of.

But just as Lorenzo was beginning to rebuild his life, a variety of health issues forced him to leave his primary job at a catering company. Unsure how he was going to make ends meet without steady income, he reached out to the Family Self Sufficiency (FSS) Program for help. With the program’s guidance, Lorenzo updated his resume and learned how to use the Internet to search for work. It wasn’t long before Lorenzo got a new job in the maintenance department at a local supermarket.

He also enrolled in FSS’ escrow program - a partnership with the Greenwich Housing Authority that allows residents to save any increases of income in a special savings account for future self-sufficiency-related expenses.

Lorenzo was grateful to have a job once the COVID-19 crisis shut down restaurants and other food service businesses. However, suddenly becoming an essential worker added a level of stress he never expected.

“During the pandemic, my job was to disinfect the shopping carts and clean the store,” he said. “My health issues made being around other people very scary, but I had no other choice but to go to work. Plus, people needed to get their food and I felt like I was helping my community.”

Thankfully, Lorenzo remained healthy and employed, but his paycheck was once again not enough to pay for much beyond rent. The Family Self Sufficiency program connected him with community resources to obtain food. Family Centers’ Emergency Family Assistance Fund also issued Lorenzo a mini-grant to help him pay a utility bill.

“They stepped in to give my family a lift during the height of the crisis,” he said. “I don’t know what I would have done without their help.”

As quarantine requirements were relaxed statewide, Lorenzo picked up additional hours at the store and regained his financial footing. He also continued to work with the FSS program to map out plans for the future. He said he would like to return to his food service roots, and is considering enrolling in a continuing education program specializing in culinary arts. With the additional income he has earned, Lorenzo has also saved nearly $2,000 toward a house down payment.

“The Family Self Sufficiency Program got my life back on track and helped my family through the pandemic,” he said. “I had worked so hard to get to where I was, but being out of work forced me to start all over again. The program’s support gave me the strength to keep going.”

Family Centers stepped in to give my family a lift during the height of the crisis. I don't know what I would have done without their help.
Two years ago, Maria Rivas had a successful career at a local hospital and had recently become a mother. Everything seemed to be on an upward trajectory until she began experiencing debilitating stomach pain. Maria was diagnosed with an abdominal condition that required numerous surgeries and significant time in the hospital. Her lengthy recovery made keeping the job she had held for 14 years impossible, and Maria worried how she was going to make ends meet without her only source of income. To further compound a difficult situation, Maria’s daughter, Daniela, became increasingly anxious. “Seeing me in the hospital was very hard on Daniela,” she said. “She was scared to see me hooked up to machines and monitors. She began to pull away, and wouldn’t even touch or kiss me.”

Maria also noticed that Daniela’s speech and cognitive skills were delayed, and thought that being around other children could help ease her anxiety and further her educational development. Maria’s social worker at the Greenwich Department of Human Services helped secure a spot for Daniela at the Head Start program at Armstrong Court.

Daniela was initially nervous in her new learning environment, but the Head Start teachers went out of their way to make her feel comfortable. Knowing how Maria’s time in the hospital affected her, they made a special book to help validate Daniela’s feelings. Daniela’s speech also began to improve thanks to the school’s structured curriculum. Maria always knew Head Start would benefit her daughter, but she never expected the impact the program would have on her life. “Everything I went through left me feeling isolated and disconnected,” she said. “When I was asked to join the Parent Council, I saw it as a way to get involved in Daniela’s school. I never thought I would meet so many wonderful families that I now consider to be my built-in support network.”

But just as Maria was regaining a sense of normalcy, the COVID-19 crisis struck. In early Spring, Maria got a headache that wouldn’t go away. At first, she thought it was a migraine, but her lungs started to burn and her entire body ached a few days later. Knowing that she already had a weakened immune system, Maria went to the hospital where she was diagnosed with a severe case of coronavirus. 

Head Start was closed during the height of the pandemic, but Maria’s support network was there for her during this difficult time. The program’s Family Service Worker helped coordinate for Daniela to stay with her aunt while Maria remained quarantined, and delivered food to Maria’s door every week. As the bills continued to mount, the Family Service Worker also requested funding through Family Centers’ Emergency Family Assistance Fund so that Maria could help her sister pay for groceries while she cared for Daniela.

Within a few weeks, Maria had recovered physically but the pandemic left a deep emotional scar. Maria once again began feeling isolated and her financial stress became too much to bear. Sensing she could use some additional support, the Family Service Worker and other members of her support network suggested Maria participate in virtual therapy sessions offered by Family Centers’ Outpatient Behavioral Health Program.

Maria understands that the COVID-19 era comes with many uncertainties, but the one thing she can count on is the constant support offered by Family Centers. “COVID couldn’t stop Family Centers,” she said. “These are very strange and stressful times, but it’s a blessing to have a resource like Family Centers to help me and other families in similar situations.”

“COVID couldn’t stop Family Centers. These are very strange and stressful times, but it’s a blessing to have a resource like Family Centers to help me and other families in similar situations.”

HEAD START PRESCHOOLS PARENT

MARIA RIVAS

COVID couldn’t stop Family Centers. These are very strange and stressful times, but it’s a blessing to have a resource like Family Centers to help me and other families in similar situations.

“I was terrified and afraid for my life,” she said. “Since I had to quarantine, I had no idea how I was going to put food on the table. I was also worried that Daniela would get sick.”
Victoria Phillippe came to the U.S. in hopes of providing a better life for her family. Despite many potential opportunities, the decision to leave Haiti was not an easy one. Victoria enjoyed a successful career as an immigration officer with the Haitian government and was an established member of her community.

However, Victoria’s mother lived in Connecticut and began to experience some health problems. Victoria needed to be closer in order to manage her mother’s care. She also knew that her two children would have a better educational experience in the U.S., so she left to start a new life in Stamford.

Upon her arrival, Victoria immediately began exploring employment options. Since her previous job required a working knowledge of English, Victoria was able to register for a Certified Nursing Assistant training course. She soon found work at a local nursing facility, but struggled emotionally.

“I was lonely at first,” she said. “Even though I spoke some English, I would struggle with the right words to say. I was not confident talking to others, and felt isolated.”

Victoria knew that Literacy Volunteers offered free English-language classes at a community center near her home. But between her work schedule and the time spent caring for her mother and children, she couldn’t justify doing something for herself. It wasn’t until Victoria’s brother and nephew came to live with her that she saw an opportunity to register for classes.

“My brother came in January to help with my mother,” she said. “He needed the ESL classes more than me, but I love school and wanted to go, too. It was a great experience to do this together.”

Victoria’s English quickly improved, and she was building a support network of people who understood the challenges of starting over in a new community. Victoria’s brother was also excelling. He found a job at a local supermarket, and the additional income allowed them to rent a larger apartment.

One day, Victoria’s brother came home complaining of a headache. He went to bed not thinking much of it, but his symptoms worsened over the next few days. He went to the hospital and was diagnosed with COVID-19. He was sent home and told to rest, but died three days later. Around the same time, Victoria was experiencing her own symptoms of COVID-19 and was forced to stop working. In the blink of an eye, Victoria was out of a job, grieving the loss of her brother and solely responsible for three children and an aging parent.

Victoria soon found herself in a financial crisis. In addition to struggling to pay basic bills, she needed to cover her brother’s funeral costs. The Literacy Volunteers team learned of her situation and quickly sprang into action. Victoria got food delivered to her door, and received a grant through Family Centers’ Emergency Family Assistance Fund to help pay rent.

The Literacy Volunteers team also suspected that Victoria’s children could use some help in coping with the loss of their father and uncle. They were referred to The Den for Grieving Kids, where the family began participating in virtual bereavement groups.

After a few weeks, Victoria found the strength to rejoin her Literacy Volunteers class through Zoom. The comradery and support she receives from her classmates and tutors is helping with her grief. Her tutors have also encouraged her to serve as a liaison to connect more people in the Haitian community to the English-language services they need.

“When my brother died, I didn’t know how I was going to make it,” she said. “I can’t say enough about everything Literacy Volunteers has done for me. It meant so much to have people looking out for my family.”
Innovation has always been a cornerstone of our work to help local children, adults and families overcome obstacles and achieve their goals. For almost 130 years, Family Centers has relied on its deep understanding of the community to create a multi-disciplinary network of “wrap-around” services designed to support the entire family and produce long-term results.

Family Centers focuses on three service delivery areas – or Centers of Excellence – to meet the health, educational and self-sufficiency needs of nearly 22,000 lower Fairfield County residents. The testimonials and statistical outcomes in the pages that follow provide a snapshot of how Family Centers continues to find innovative solutions to our community’s most pressing challenges. >>>
HEALTH CARE CONNECTIONS

A healthy community is one that thrives. Family Centers’ extensive network of primary health, dental and mental health clinics, behavioral health programs, education and support services breaks down the barriers associated with accessing quality health care, and empowers residents to make their communities stronger.

"I was making some bad choices a few years ago that were very out of character for me. I’m normally a very controlled and reserved person, but this behavior was affecting my schoolwork and relationships. I came to the School Based Health Center for some cold medicine one day, and found out about the counseling services offered there. I decided to give therapy a try and learned I was dealing with ADHD and manic impulses that were compounded by longstanding family issues. I now know how to control my emotions and have access to medication that helps with my mood. The School Based Health Centers have given me balance, and I’m optimistic and focused on my future."

DAVID BRAVO VELEZ
School Based Health Centers Patient

Stamford CARES’ Prevention team
conducted
188
HIV and Hepatitis C tests,
distributed
17,367
condoms
and collected
7,964
used syringes
as part of its Needle Exchange Program.

347 children and their family members
participated in
524 evening and school-based bereavement groups
facilitated by The Den for Grieving Kids.

"For years, our preschool had been operating at capacity and had a long waiting list. It was clear we needed a bigger space, and Care to Care was so helpful with our relocation. Our enrollment has more than doubled since the move, and Care to Care took care of all safety protocols, health record management and trainings so our team can focus on educating our young learners. They were also instrumental in helping us develop an onsite educational program for kindergarteners as remote learning continues as a result of the COVID-19 crisis."

GLAUCIA VERDI AND MARCO ALMEIDA
Care to Care Participants

1,220 children and adults
received medical, dental and mental health services from Family Centers Health Care.
Family Centers has been a big part of my life since I was a teenager. When I had my son at 15, the Young Parents Program was there to teach me what it meant to be a mother. As I got older, the stress of an abusive relationship, being a single mother and providing for my kids became too much to take. I became depressed, and really struggled to take care of myself. Going to therapy at Family Centers gives me an outlet to work through these issues in a safe and nonjudgmental environment. I’m happier than I’ve been in a long time, and I now have the sense of stability I’ve always been missing.”

MARIA DURANGO
Mental Health and Counseling Program Participant

Family Centers Health Care has been a real lifesaver. For a long time, I delayed treating my diabetes because I had no insurance. When I first walked in the door, my blood sugar was dangerously high. The medical staff immediately got me the medication I needed to stabilize my condition. More importantly, they helped me enroll in HUSKY so I could make follow up appointments without having to pay out of pocket. Now that I have a medical home, I’m much more in control of my health.”

PRECIOSA AMPARO
Family Centers Health Care Patient

“Ten years ago, my six-year-old daughter suddenly passed away from a brain aneurysm while we were on vacation. It was such a devastating time in our lives, and my older daughters really struggled to comprehend the loss. A friend suggested we look into The Den and we quickly found it was just what we needed. Being around other kids who knew how they felt was so important for my daughters. I also formed strong bonds with other grieving parents. The Den has become a huge part of our lives, and I now volunteer as a facilitator of its Child Loss Group.”

KAT CURTIN
The Den for Grieving Kids Participant and Volunteer

94% of Stamford CARES clients living with HIV are virally suppressed compared to the Connecticut average of 73%.

HEALTH CARE CONNECTIONS PROGRAMS
- Care to Care
- Counseling & Mental Health Services
  - Center for HOPE
  - Wellness and Prevention Services
- Trauma Response
- WorkLife Solutions
- The Den for Grieving Kids
- Family Centers Health Care
- School Based Health Centers
- Senior Health Insurance Counseling Program (SHIP)
- Stamford CARES

Care to Care offered First Aid, CPR, epi-pen certification and other trainings to 467 child care providers.

1,461 Stamford Public Schools students received medical, dental and mental health services through the School Based Health Centers.

“Care to Care offered First Aid, CPR, epi-pen certification and other trainings to 467 child care providers.

1,461 Stamford Public Schools students received medical, dental and mental health services through the School Based Health Centers.

“Family Centers Health Care has been a real lifesaver. For a long time, I delayed treating my diabetes because I had no insurance. When I first walked in the door, my blood sugar was dangerously high. The medical staff immediately got me the medication I needed to stabilize my condition. More importantly, they helped me enroll in HUSKY so I could make follow up appointments without having to pay out of pocket. Now that I have a medical home, I’m much more in control of my health.”

PRECIOSA AMPARO
Family Centers Health Care Patient

“Ten years ago, my six-year-old daughter suddenly passed away from a brain aneurysm while we were on vacation. It was such a devastating time in our lives, and my older daughters really struggled to comprehend the loss. A friend suggested we look into The Den and we quickly found it was just what we needed. Being around other kids who knew how they felt was so important for my daughters. I also formed strong bonds with other grieving parents. The Den has become a huge part of our lives, and I now volunteer as a facilitator of its Child Loss Group.”

KAT CURTIN
The Den for Grieving Kids Participant and Volunteer

94% of Stamford CARES clients living with HIV are virally suppressed compared to the Connecticut average of 73%.

- Sandy Bria • BridgePoint Risk Management • Marisa Brown • Doug Brown • Alex Brown • Brunswick School • Kelly Buchalter • Allyson Buck • Ronald Burke • Lindsay Burn • Sheila Byrne • Molly Byrne • Ginge Cabrera • Lauren Caffray • David Campbell • Claire Capello • Leigh Carpenter • Janette Case • Karen Casey • Nancy Casserley • Holly Cassin • Central Middle School PTA • Max Chasin • Pamela Chasin • Samantha Chiafalo • Regina Cholnoky • Kate Clark • Mitchell Cole • Nancy Collamer • Marilyn Collins • Lorraine Collins • Patricia Collins • Judy Collins • Cindy Cook • Alexandra Codraro • Priscilla Cornell • Mayerli Corredor • Alison Cowan • Sara Crabtree • Meg Critchell • Ann Croll • Kelly Cronin • Dominique Crosby • Jack Cuff •
CENTERS OF EXCELLENCE

OPPORTUNITIES THROUGH EDUCATION

Family Centers offers a two-generational solution to closing the Opportunity Gap that focuses on the entire family to provide continuous support as children progress through school and begin careers. By addressing the root causes of the Opportunity Gap at the earliest stages and providing family support throughout a child’s life, we’re helping to ensure long-term success.

Since I’m a pharmacy technician, I was considered an essential employee during the pandemic. Balancing long work hours with making sure my son stayed up on his schoolwork was draining. The tutoring Mason received through BOOST ensured Mason stayed academically engaged once schools shifted to remote learning. BOOST’s summer club further enhanced that academic enrichment once school ended while giving him the socialization he missed during quarantine.”

LUCY GRANT
Bbettering Outcomes and Opportunities for Stamford (BOOST) parent

$2.2M was awarded in scholarships to help local families provide their children with a quality preschool experience.

A speech delay was making school very difficult for my son, Jaycee. He lacked confidence and could not focus on his schoolwork. It’s amazing to see how the tutoring services offered through Family First have gotten him back on track. He’s developed a love of learning and his grades have improved. I’ve also learned new ways I can help support his educational growth. We are so grateful for Family First, and can’t wait for my daughter to start next year as a kindergartener.”

YESENIA CALLE
Family First in Education Parent

As working parents, it was important to us that Kiyan was in an educationally-rich environment during business hours. Shortly after starting at Family Centers’ Early Care and Education program, Kiyan quickly began to climb the curve. It was amazing to watch the continuous growth in his language and social skills. He’s also developed a genuine love for learning that we’re sure will last a lifetime. The teachers at Family Centers are so dedicated to the children, and we love the flexibility and support the program offers our family.”

PRANAB LOHANI AND RUCHI PANDEY
Grauer Preschool Parents

The parental support and child development education provided by Parents as Co-Educators ensured that 100% of participating preschoolers were kindergarten ready.

Mary Cuff • Kat Curtin • Joan Danoff • Nat Day • Barbara Decker • Kathleen DeCroze • Deloitte • Michelle DeRocco • Joanne Derwallis • Cristin DeVeer • Jan Dilschneider • Amy DiTeodoro • Helen Dixon • Laurie Doig • Katrina Dorsey • Mya Dorsey • Natalie Dosmond • Stuart Downie • John Driscoll • Lauren Driscoll • Mariana Echeverry Castaneda • Fernando Eirin • Carole Elias • Sebastian Elliot • Carrie Emery • Pamela English • Meghan Enright • Lisa Ericco • Evans Family • Carole Eynon • Ayla Farnos • Patti Fast • Nancy Fazziinga •
Getting pregnant in high school turned my life upside down. I was overwhelmed by the idea of caring for a baby while continuing my education. After Cody was born, I was encouraged to enroll in the Parents as Teachers program. Through weekly home visits, I learned what it took to be a good mother and how I can help Cody grow healthy and strong. My PAT home visitor also helped me obtain a scholarship to enroll Cody at the Warburg Center so I could go back to school. I am so amazed at how much Cody has progressed since starting preschool. Every day, he learns something new, and it seems his social and language skills constantly improve. I’m so grateful Family Centers was there to guide me through a difficult time in my life. I’m now starting college, and am excited for what the future holds for my son and me.”

GLORIA GUARDADO
Parents as Teachers (PAT) Program Participant and Joan Melber Warburg Early Childhood Center Parent

“PAT has helped me become a better mother. Even though I have two older children, I didn’t realize how important establishing a strong connection during the infant years can be. I’m now much more in tune with developmental milestones and how I can positively influence Scarlett’s physical and emotional growth.”

YARITZA FRANCO
Participant of Greenwich Parents as Teachers - a program of the Greenwich United Way’s Early Childhood Achievement Gap Solutions (ECAGS) initiative

Family First in Education provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Getting pregnant in high school turned my life upside down. I was overwhelmed by the idea of caring for a baby while continuing my education. After Cody was born, I was encouraged to enroll in the Parents as Teachers program. Through weekly home visits, I learned what it took to be a good mother and how I can help Cody grow healthy and strong. My PAT home visitor also helped me obtain a scholarship to enroll Cody at the Warburg Center so I could go back to school. I am so amazed at how much Cody has progressed since starting preschool. Every day, he learns something new, and it seems his social and language skills constantly improve. I’m so grateful Family Centers was there to guide me through a difficult time in my life. I’m now starting college, and am excited for what the future holds for my son and me.”

GLORIA GUARDADO
Parents as Teachers (PAT) Program Participant and Joan Melber Warburg Early Childhood Center Parent

“PAT has helped me become a better mother. Even though I have two older children, I didn’t realize how important establishing a strong connection during the infant years can be. I’m now much more in tune with developmental milestones and how I can positively influence Scarlett’s physical and emotional growth.”

YARITZA FRANCO
Participant of Greenwich Parents as Teachers - a program of the Greenwich United Way’s Early Childhood Achievement Gap Solutions (ECAGS) initiative

Family First in Education provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
125 hours of online academic support and
591 in-person parent meetings.

Betting Our Opportunities for Stamford (BOOST) provided a free, academically enriched summer program for

39 children living in Charter Oak Communities neighborhoods.

255 children received quality preschool and early care services through our Early Care and Education and Head Start programs.

Family First in Education
provided Greenwich Public Schools students with

358 hours of onsite afterschool programming,
Sometimes, we all need a little help to overcome life’s obstacles. Through community engagement, vocational training, literacy and English language education, housing resources, counseling and support services, Family Centers helps individuals and families realize their goals of attaining a better sense of self-sufficiency.

“I had suffered an illness that forced me to leave a long and successful corporate career. I had lost touch with who I was, what I had accomplished and I needed direction to get back on track. Through resume support, mock interviews, job search assistance and coaching, RITE gave me the platform I needed to reinvent myself and pursue a new professional path. The RITE team is an awesome group of professionals, and I recommend this service to everyone.”

JAMES GAMBIN
Reaching Independence Through Employment (RITE) Participant

“Long-term abusive relationship left deep emotional scars that made my daily life very difficult. After I finally found the courage to leave, I couldn’t find a way to make ends meet on my own and properly care for my three young children. Through parenting support and referrals to community resources, the Intensive Family Preservation program provided stability in a time of chaos. I was also connected to a therapist at Family Centers to help me manage the ongoing stress I was experiencing. There’s still work to be done, but IFP has been so helpful in keeping my family together.”

KATHY ORNELES
Intensive Family Preservation Program Participant

“Or a long time, mental health issues had a hold on every aspect of my life. It cost me my marriage, the relationship with my kids and my home. The Housing Resource Program gave me the stability I needed to get my life back on track. Not only did the program find me a safe place to live, but I received the guidance to better manage my finances and wellbeing. Now, my children are thriving and I’m looking forward to starting a new career. I’m happier than I’ve ever been thanks to this program.”

LISETTE FORDE
Housing Resource Program Participant

1,170 Stamford public housing residents received community engagement, afterschool programming, educational/social programming, case management/referrals, and support groups through the Community and Supportive Services program.

14,512 hours
in the classroom.

Literacy Volunteers students spent

Literacy Volunteers
students spent

14,512 hours
in the classroom.

Hilary Haroche • James Harper • Ann Hart • Briana Hart • Barbara Harty • Khadija Hasan-Rohawala • Christine Hauck • Gregory Hauck • Gina Havranek • Jane Herbert • Catherine Heyne • Susannah Heyworth • Kline Hill • Hazel Hobbs • Cathy Hogan • Richard Hokin • Alice Holbrook • Cathy Holligan • Samantha Holmes • Cynthia Duncan Holton • Sarah Horner • John Horton, Jr. • Laurie Host • Frank Howlett • Seeley Hubbard • Gray Huffard • Jack Hunt • Gina Hurd • Jen Hyde • Jack Indiveri • Stephen Jablonsky • Grace Jachmich • Thea Johnson •
My husband and I had always wanted to move to the United States. When he left my son and me behind in the Philippines for a job opportunity, we thought we were one step closer to the American Dream. He was assured steady pay and citizenship assistance. Unfortunately, these were all empty promises and we were left without any options. The VOCA program is beginning to help us get our life back on track. In addition to providing much-needed financial assistance, we’ve been able to obtain health insurance, apply for Section 8 housing, get help with obtaining work permits and enroll our son in school.”

JENNIFER OLAYVAR
Victims of Crime Act (VOCA) Case Management Program Participant

“I moved to the U.S. from Guatemala knowing very little English. Because I was so busy working as a handyman, I didn’t have the time to work on my language skills. My brother finally convinced me to start taking classes with Literacy Volunteers, and I’m glad I did. The learning environment is great, and I began to see progress very quickly. Of the nine hours I work each day, eight of them are spent speaking English. I have so much more confidence, and finally feel connected to my community.”

VICTOR COLOCHO
Literacy Volunteers student

The Victims of Crime Act (VOCA) Case Management Program helped 96% of participating families avoid the removal of a child from the home to due abuse or neglect.

73 local seniors remained engaged with their community through Friendly Connections’ home visiting services, case management and enrichment/education groups.

The Intensive Family Preservation Program helped 96% of participating families avoid the removal of a child from the home to due abuse or neglect.

100% of the Housing Resource Program’s 52 clients remained in safe, affordable housing.

100% of students participating in the Windrose Work Experience Program completed a resumé and explored vocational opportunities upon graduation from high school.

419 adults received vocational coaching, job search support and job skills training through Reaching Independence Through Employment (RITE).

431 adults received vocational coaching, job search support and job skills training through Reaching Independence Through Employment (RITE).

The Intensive Family Preservation Program helped 96% of participating families avoid the removal of a child from the home to due abuse or neglect.

73 local seniors remained engaged with their community through Friendly Connections’ home visiting services, case management and enrichment/education groups.

The Victims of Crime Act (VOCA) Case Management Program provided 431 sessions to help crime victims obtain the skills necessary to rebuild their lives.
We are grateful for your support...

THANK YOU TO OUR DONORS!

Up to $999

Ms. Anne Acampora
Ms. Kristie Ackert
Mr. and Mrs. Charlie Adams
Mr. and Mrs. John A. Addeo
Ms. Lindsay Adler
Ms. Jennifer Avello
Mr. Robert Aiello
Mr. John Albano
Mr. and Mrs. Joseph D. Anderer
Mr. and Mrs. Peter B. Ardery
Arista Industries
Ms. Sarah Arnold
Mr. and Mrs. Andrew Ashforth
Ms. Annette Aspillaga
Ms. Fayruzul Azmie
Ms. Jennifer Bachman O’Brien
Mrs. and Mrs. Peter Bailey
Mr. and Mrs. Michael Baides
Ms. Kaitlin Ball
Ms. Kim Barron
Dr. and Mrs. Alan Barry
Mr. Kenneth G. Bartels and
Ms. Jane Condon
Mr. and Mrs. Alan R. Batkin
Ms. Sharon Beadles
Ms. Phyllis A. Behlen
Ms. Sonia Bell
Mr. George Belshaw
Ms. Ann S. Benedict
Mr. and Mrs. John Benenati
Dr. Garrett H. Bennett
Ms. Jeanette F. Berg
Mr. and Mrs. Eric Blattman
Mr. and Mrs. Edward C. Bloom
Ms. Carol Bloom
Mr. Curtis Bloom
The Honorable and
Mrs. Richard Blumenthal
Mr. Laura Blumenthal Burdick
Mr. Christopher Bonura
Ms. Renae Boot
Mrs. Bernice Braccia
Ms. June Braccia
Mr. and Mrs. Robert S. Braccia
Ms. Alda Braccia
Mrs. Amanda Brennan
Ms. Sandra Bria
Ms. Alexandra Briggs
Mr. and Mrs. Curtis F. Brockelman, Jr.
Ms. Janisa Bronzo
Mr. and Mrs. Matthew C. Brown
Mrs. Marissa Brown
Ms. and Mrs. William Brucker
Mr. and Mrs. Bill Brucker
Mr. and Mrs. J.P. Bruynes
Mr. and Mrs. G. Stafford Bucknall
Mrs. Perry L. Burns
Ms. Eileen Butler
Ms. Cynthia Butler
Ms. Caroline Byrne
Mr. and Mrs. Charles Caffrey
Mr. John Caffrey
Mr. and Mrs. Ben Calhoun III
Ms. Josephine Carew
Mr. and Mrs. David R. Carlucci
Ms. Collette Carr
Ms. Joan Caruso
Ms. Laura Carver Dionne
Mr. Joseph Casale
Mr. and Mrs. Matthew Cassin
Mr. Michael N. Chambers
Mr. Sonny Chan
Mr. and Mrs. Bosco Chao
Ms. Kathy Chartier
Mr. and Mrs. James L. Christenson
Ms. Christine Cingari
Ms. Cynthia Cioffari
Mr. and Mrs. Daniel Citrin
Ms. Marla Citron
Ms. Christa Civitillo
Mr. and Mrs. Harry W. Clark III
Pamela and Michael Clemens
Mr. George F Clements, Jr.
Ms. Natalie C. Coard
Mr. and Mrs. James W. Cobbs
Ms. Hutton Cole
Mrs. Marilyn Collins
Ms. Margaret Conboy
Ms. Rita A. Conte
Mr. and Mrs. Langdon P. Cook
Mr. and Mrs. James M. Corgel
Mr. Michael A. Jones and
Ms. Kelly Corroon
Mr. and Mrs. Anthony G. Coscia
Mr. Thomas Cowen

Mike McKeever • Jackie McKeon • Hannah McKiernan • Terry McKiernan • Megan McLeod • Morgana McLeod • Kelly Meany • Nancy Meckel • Rosangel Medina • Tom Melly • Tommy Melly • Caroline Menchero • Sara Mendell • Angela Mendirzykowski • Kathleen Meskell • Phillip Miller • Charlotte Minor • Samantha Mollett • Mary Moran • Simonetta Morrison • Barbara Moscova • Lina Marcella Motta Barrera • Tom Nash • Lisa Neubardt • Northern Trust • Joyce Oberdorf • Tom O’Connor • Jackie Ofria • Dara O’Hara • Justina Okogun • Sedef Orsel •
<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms. Constance Cowen</td>
<td>Mr. Kevin Cox</td>
<td>Ms. Danielle Craig</td>
</tr>
<tr>
<td>Mr. Joseph Creem</td>
<td>Mr. and Mrs. Michael Cronin</td>
<td>Mr. and Mrs. Peter Crumble</td>
</tr>
<tr>
<td>Crestwood Advisors LLC</td>
<td>Mr. and Mrs. John Cuff</td>
<td>Ms. Kyle Cronin</td>
</tr>
<tr>
<td>Mr. Kelly Cronin</td>
<td>Mr. and Mrs. David Deacon</td>
<td>Ms. Kathleen DeCruze</td>
</tr>
<tr>
<td>Mr. and Mrs. Paul S. Curtin</td>
<td>Mr. and Mrs. Walter W. Cutting</td>
<td></td>
</tr>
<tr>
<td>Ms. Betty W. Cutting</td>
<td>Mr. and Mrs. Danilo Da Lan</td>
<td>Mr. Cliff Dank</td>
</tr>
<tr>
<td>Ms. Cheryl Davies</td>
<td>Mr. and Mrs. Nathaniel B. Day</td>
<td></td>
</tr>
<tr>
<td>Ms. and Mrs. David DeSantos</td>
<td>Mr. and Mrs. Jacques DeSantos</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Andrew DeSantos</td>
<td>Mr. and Mrs. Leonard J. DeSantos</td>
<td></td>
</tr>
<tr>
<td>Ms. Steven DeSantos</td>
<td>Mr. and Mrs. David DeSantos</td>
<td></td>
</tr>
<tr>
<td>Ms. Holly Delohery</td>
<td>Ms. Elizabeth DePozzo</td>
<td></td>
</tr>
<tr>
<td>Ms. Kathy Derene</td>
<td>Ms. Kathryn Gabler</td>
<td></td>
</tr>
<tr>
<td>Mrs. Joanne Derwallis</td>
<td>Mr. and Mrs. Stephen Fuzesi</td>
<td></td>
</tr>
<tr>
<td>Ms. Julie DesChamps</td>
<td>Mr. and Mrs. Stephen Fuzesi</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Jacques DeSpooler</td>
<td>Mr. and Mrs. Leonard J. DeSpooler</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Steven Fuzesi</td>
<td>Mr. and Mrs. Stephen Fuzesi</td>
<td></td>
</tr>
<tr>
<td>Katrina Dorsey</td>
<td>Mr. and Mrs. Christopher E. Dixon</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Bill Downs</td>
<td>Mr. and Mrs. Arthur F. Draper</td>
<td></td>
</tr>
<tr>
<td>Dr. and Mrs. Vaughn M. Dunn</td>
<td>Ms. Lauren Drysdale</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Charles P. Eaton</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr. and Mrs. Arthur Elias</td>
<td>Ms. Kimberly Dube</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Grove Ely</td>
<td>Ms. Frank Fazzinga</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Chip Emery</td>
<td>Ms. and Mrs. Daniel G. Farinari</td>
<td></td>
</tr>
<tr>
<td>Ms. Katherine Erbesnik</td>
<td>Ms. Nancy N. Fazzinga</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. John F. Erdman III</td>
<td>Dr. and Mrs. David D. Evans</td>
<td></td>
</tr>
<tr>
<td>Dr. and Mrs. David D. Evans</td>
<td>Ms. Amy Ewing</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Amy Ewing</td>
<td>Ms. Nancy N. Fazzinga</td>
<td></td>
</tr>
<tr>
<td>Dr. and Mrs. Daniel G. Farinari</td>
<td>Dr. and Mrs. Daniel G. Farinari</td>
<td></td>
</tr>
<tr>
<td>Dr. Nancy N. Fazzinga</td>
<td>Ms. Dara Fassio</td>
<td></td>
</tr>
<tr>
<td>Ms. Kelly Fazzino</td>
<td>Ms. Linda Fields</td>
<td></td>
</tr>
<tr>
<td>Mr. Jay Fassio</td>
<td>Ms. Linda Fields</td>
<td></td>
</tr>
<tr>
<td>Ms. Dana Ferretti</td>
<td>Ms. Linda Fields</td>
<td></td>
</tr>
<tr>
<td>Ms. Linda Fields</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Ms. Kathleen A. Fischer</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Ms. Melissa Flanders</td>
<td>Ms. Elizabeth C. Foley</td>
<td></td>
</tr>
<tr>
<td>Ms. Jane Foley</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Ms. Bridget Fox</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>William Fraad</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Daniel R. Frank</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. Daniel Fredland</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. Lynn E. Friend</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Michael Funck</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Stephen Fuzesi</td>
<td>Mr. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Ms. Kathryn Gabler</td>
<td>Ms. and Mrs. Austin G. Ferri</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Jeffrey Gendell</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drs. Henry and Michele Gasiorowski</td>
<td>Ms. Jean Gates</td>
<td></td>
</tr>
<tr>
<td>Mr. Tom Gallagher</td>
<td>Ms. and Mrs. Jeffrey Gendell</td>
<td></td>
</tr>
<tr>
<td>Drs. and Michele Gasiorowski</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Jeffrey Gendell</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ms. Gina Genuario</td>
<td>Mr. David Hardmen</td>
<td></td>
</tr>
<tr>
<td>Mrs. Alexis Gettier</td>
<td>Mr. and Mrs. Paul L. Harinstein</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Timothy C. Gibson</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Philip Giovine</td>
<td>Mrs. Elizabeth Harmon</td>
<td></td>
</tr>
<tr>
<td>Mr. J. Vince Glenn and</td>
<td>Mr. and Mrs. Clara Harmon</td>
<td></td>
</tr>
<tr>
<td>Ms. Jennifer Danzi</td>
<td>Mr. and Mrs. Wilmot L. Harris, Jr.</td>
<td></td>
</tr>
<tr>
<td>Ms. Danielle Goodwin</td>
<td>Mr. and Mrs. Christopher T. Harris</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Albert B. Gordon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. Jonathan P. Gottlieb</td>
<td>Mr. and Mrs. Thomas F. Hartch</td>
<td></td>
</tr>
<tr>
<td>Mr. Robert J. Grabowski</td>
<td>Mr. and Mrs. William J. Hass</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Herbert A. Granath</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Cliffon Gray</td>
<td>Ms. Brooke Hastings</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. James W. Green</td>
<td>Mr. and Mrs. David L. Hazen</td>
<td></td>
</tr>
<tr>
<td>Ms. Christie A. Coon and</td>
<td>Ms. Catherine Hazlett</td>
<td></td>
</tr>
<tr>
<td>Ms. Allen Green</td>
<td>Mr. and Mrs. David L. Hazen</td>
<td></td>
</tr>
<tr>
<td>Ms. Julianne Green</td>
<td>Ms. Catherine Hazlett</td>
<td></td>
</tr>
<tr>
<td>Ms. Taryn Greene</td>
<td>Mr. and Mrs. Douglas C. Heidt</td>
<td></td>
</tr>
<tr>
<td>Mr. David Greenhouse</td>
<td>Ms. Laurie Heiss</td>
<td></td>
</tr>
<tr>
<td>Greenwich Bank &amp; Trust</td>
<td>Mr. Edward Henderson</td>
<td></td>
</tr>
<tr>
<td>Ms. Helma M. Gregorich</td>
<td>Mrs. Claire W. Henriques</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Grant Gregory</td>
<td>Mr. and Mrs. John Hertz</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Francisco Grether</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ms. Karen A. Griffiths</td>
<td>Ms. Schuyler Heuer</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Stephen K. Grimm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. David M. Guda</td>
<td>Mr. and Mrs. Henry Higdon</td>
<td></td>
</tr>
<tr>
<td>Mr. and Mrs. Jeffrey M. Hafner</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ms. Gwendolyn Haley</td>
<td>Ms. Molly Hines</td>
<td></td>
</tr>
<tr>
<td>Mrs. Helen W. Hall</td>
<td>Ms. Jessica Hirsch</td>
<td></td>
</tr>
<tr>
<td>Mr. Marc W. Halpert</td>
<td>Ms. Marie D. Hlavaty</td>
<td></td>
</tr>
<tr>
<td>Ms. Jill A. Hanau</td>
<td>Mr. Brian Hoch</td>
<td></td>
</tr>
<tr>
<td>Ms. Cindy Duncan Holton</td>
<td>Mrs. Linda M. Hodge</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ms. Jasmine Hodgson</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ms. Joy Hoffman</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mr. and Mrs. Stephen Hoffman</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mr. and Mrs. Thomas Hoffman</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mrs. and Mrs. Robert H. Hogan</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ms. Holly Holbrook</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ms. Cindy Duncan Holton</td>
<td></td>
</tr>
</tbody>
</table>

Sarah Osnos | Tiffany Otter | Nancy Palmer | Erika Pantoja | Gayle Paquin | Ellie Pardoe Ryan | Mauusumi Patra | Larry Patterson | Karissa Payero | Pecora Brothers | Kimberly Peters | Toby Peters | Jenn Petrizzi | Camile Pirilli | Mimi Pirivotto | Belinda Pokorny | Emilie Power | Adele Pugh | Maria Puniteri | Natalie Queen | Ashley Reid | Sylvia Reid | Deta Reid | Sylvie Reid | Ashby Remak | Jamie Renwick | Jesus Reyes | Jerry Rigg | Dee Dee Rigg | Abby Ritman | Faith Rittenberg | Milagros Rivera | Deb Robinson | Rachel Robison | Juliana Rocha | Ashley Rodriguez | Lindsay Rogers | Leslie Rojas | Nicki Rose | Steven Rose | Barbara Rosenberg | Kristen Rovello | Kathryn Rubenstein | Leigh Ann Ryan | Kathleen Ryan-Mufson | Ms. Catalina Horak | Ms. Benice Horowitz | Mr. and Mrs. John B. Horton | Mr. and Mrs. John B. Horton, Jr. | Mr. Detobah Hoses | Mrs. Jeanne Host | Mr. Derrick Howard | Mr. Gray Hufard | Mr. and Mrs. Steven Hulce | Mr. and Mrs. David L Hunt | Mr. and Mrs. Steven Hurd | Ms. Deborah Hurrell | Mr. and Mrs. Christopher Hussey | Mr. and Mrs. Philip M. Huyc | Ms. Tricia Hycanich | Ms. Tina Hyde | Ms. Susan Iacovaci | Mr. Stephen Jablonsky | Mr. and Mrs. Douglas R. Jamieson | Mr. and Mrs. Bon Jasperson | Ms. Stephanie Johnson | Mr. and Mrs. Britton Jones | Mr. Michael Joyce | Mr. Tamar Kaisar | Mr. Joe Karanek | Mr. and Mrs. Matthew Karish | Mr. G. Lynton Kaufman | Mr. and Mrs. James P. Kavanagh | Mr. and Mrs. Michael P. Keigher | Mrs. Dolores Kelly | Mrs. Kim Kempton | FamilyCenters.org | 23
Start a Peer-to-Peer Campaign to Support Family Centers

Use your social media prowess or online marketing expertise for good! Launch an online fundraising campaign on Facebook, Go Fund Me or the platform of your choice to help further Family Centers’ mission of empowering children, adults, families and communities to realize their potential.

Once your campaign is set up, contact VP of Development Katrina Dorsey at kdorsey@familycenters.org to receive our logo, photos and other materials to enhance your campaign. We can also help promote it on Family Centers’ social channels. Online fundraising campaigns are a great way to commemorate a birthday, anniversary or any special occasion.

Thank you for considering Family Centers as a benefactor in your online fundraising plans.

We apologize for any errors or omissions.
JULIE GRAHAM
Helen Gratz Rockefeller Outstanding Volunteerism Award

“Julie Graham has touched so many facets of our organization during her 20-plus years on the Board. She has always been a strong advocate for Family Centers and its programs - particularly those that help local families improve their self-sufficiency. Julie's a natural connector who used that passion to strengthen Family Centers’ governing body by recruiting several valuable members to our Board. She has also acted as a steward of the organization’s fundraising efforts, and chaired numerous benefits to ensure our programs have the funding needed to meet our community’s most pressing needs.”

JAN DILENSCHNEIDER
Former Board Chair

THE PER AND ASTRID HEIDENREICH FAMILY FOUNDATION
Anne Firestone Ball Family Champion Award

“The vision, generosity and leadership of the Per and Astrid Heidenreich Family Foundation has been instrumental in helping the Greenwich community make great strides in closing the Achievement Gap. Over the course of just a few years, the Foundation took Family First in Education from a concept to a two generational, outcome-driven enrichment program that serves more than 80 of our town’s most vulnerable children. Thanks to the great launch provided by the Heidenreich Foundation, Family First is placing young students on a path leading to long-term academic success.”

BOB ARNOLD
Family Centers' CEO

PAST RECIPIENTS:
2019 Mary Moran
2018 Family Centers Health Care Board
2017 Carl Goodnow
2016 Molly Byrne
2015 Laurie Host
2014 David Van Dyke
2013 Kip Koons
2012 Bunny Weicker
2011 Bob Wells
2010 George Reilly
2009 Jan Dileenschneider
2008 Laurie Grauer
2007 Arlene Mark
2006 Joan Melber Warburg
2005 Marge Berkley
2004 Kevin Walsh
2003 Cory Donalley
2002 Helen M. Dixon
2001 Doug Brown
2000 Tom Melly
1999 Mimi Pivrotto
1998 Anne Ball
1997 Gini Bantle
1996 Nonie Sullivan
1995 Muffie Lynch
1994 Dede Miles
1993 Liz Anderson
1992 Alex Martinez
1991 Tom Crawford
1990 Christel Truglia
1989 Adele Wenning
1988 John LaCava
1987 Nancy Brown
1986 Steve Grabowski
1985 Christ Church Greenwich
1984 Bruce Williams
1983 Polly O’Brien-Morrow
1982 Bernadette Coomaraswamy
1981 Alex Martinez
1980 Tom Crawford
Laurie Grauer Named Lifetime Trustee

Laurie Grauer has spent much of the last three decades promoting, supporting and expanding Family Centers’ capacity to positively impact the lives of children and families with limited means. Her transformational gifts, tireless fundraising and thought leadership has left an indelible mark on the organization.

For the past 15 years Laurie has served as Vice Chair of the Board. She has encouraged countless friends to support and become engaged with Family Centers, and has advocated for the families who turn to our programs to achieve long-term solutions for challenging life circumstances. Laurie’s investment of time, energy and resources has helped to propel Family Centers to the forefront in nonprofit effectiveness.

In recognition of her unparalleled commitment to Family Centers the Board of Trustees has officially named Laurie Grauer a Lifetime Trustee.

Pulitzer Prize Winners Headline Latest Titan Series Event

Last February, Pulitzer Prize winning authors Nicholas Kristof and Sheryl WuDunn discussed the crisis facing today’s working Americans during Family Centers’ most recent Titan Series breakfast.

Drawing on themes from their New York Times bestselling book, Tightrope: Americans Reaching for Hope, Kristof and WuDunn outlined the ways economic disparity, addiction, equity and other societal issues have contributed to the struggles of America’s working class. Citing stories from Kristof’s childhood in rural Oregon and compelling statistical evidence, they challenged attendees to “strengthen America by strengthening each American.” The event was co-chaired by Mary Moran and John Driscoll, and benefitted the organization’s network of health, education and human service programs.

Family Centers’ Titan Series has a rich history of attracting some of the world most renowned leaders. Past speakers have included former Secretary of State Dr. Henry Kissinger, Home Depot Co-Founder Ken Langone, Academy Award winner Jane Fonda, former HP CEO Meg Whitman, former Federal Reserve Chairman Paul Volcker, past CIA Director Jack Devine and business news anchor Maria Bartiromo.