



# Volunteer Handbook

Family Centers Inc  
40 Arch Street Greenwich, CT 06830  
203.869.4848  
[www.familycenters.org](http://www.familycenters.org)

## Welcome

Family Centers thanks you for donating your time, talents and service to our organization! We could not meet the needs of our clients without the invaluable work of volunteers. We appreciate your willingness to make a commitment to volunteering at Family Centers and we look forward to working with you.

The purpose of this Volunteer Handbook is to outline mutual expectations and provide useful information concerning placement as well as policies and practices for volunteers.

The policies in this handbook are guidelines only, and Family Centers reserves the right to change them at any time. It is understood that volunteering with Family Centers is deemed to be at will, whereby either Family Centers or the volunteer has the right to end the arrangement at any time with or without notice.

## Family Centers Facts

Family Centers Inc. is a private non-profit family service organization meeting the needs of more than 23,500 children, adults, and families throughout Lower Fairfield County. More than 2,400 skilled professionals and trained volunteers help to deliver our services and promote the mission of Family Centers in community.

Mission Statement:

*Empowering children, adults, families and communities to realize their potential*

Family Centers has a rich history of serving communities throughout lower Fairfield County dating back to 1891 with the creation of the Stamford Family Welfare Society. Over the years, Family Centers has grown into one of the area's leading and most trusted providers of health, human service and education programs.

**2013**

Literacy Volunteers-Stamford/Greenwich merged with Family Centers

**2008**

HealthCare Connection merged with Family Centers

**2005**

Center for HOPE merged with Family Centers

**2005**

Friendly Visitor-Greenwich became a service of Friendly Connections

**2003**

Stamford CARES and the School Based Health Centers (SBHC) merged to form HealthCare Connection

**1998**

The Gateway School for Young Children becomes a program of Family Centers

**1996**

The Den, A Support Center for Grieving Children & their Families founded by the Junior League of Greenwich becomes a program of Family Centers

**1995**

The Family Center, Inc. and Family & Children's Services, Inc. merged to form Family Centers, Inc.

**1994**

Hotline, Inc. merged with The Family Center, Inc.

**1993**

Joan Melber Warburg Early Childhood Center and Adele D. Wenning Counseling Building open

The Den for Grieving Children begun by the Junior League of Greenwich

**1991**

Stamford CARES was incorporated

**1990**

School Based Health Center (SBHC) opened at Stamford High School

**1987**

Stamford AIDS Task Force was formed

**1982**

Center for HOPE was established

**1976**

Greenwich Center for Child & Family Service legally changed its name to The Family Center, Inc.

**1972**

New Canaan office opens

Gateway School was founded

**1968**

Darien Family Counseling Service merged with Family & Children's Services of Stamford to form Family & Children's Services of Stamford, Darien and New Canaan

**1962**

Family & Children's Services admitted to the United Fund of Darien

**1961**

Family & Children's Services admitted to the United Fund of New Canaan

**1953**

Family & Children's Center legally changed its name to Family & Children's Services of Stamford

**1947**

Darien Family Counseling Service Established

**1939-1941**

Family Welfare Society, Child Guidance Clinic and Stamford Children's Services (Stamford Children's Home) merged to form Family & Children's Centers

**1936**

Child Guidance Clinic established as a program of Family & Children's Services

**1932-1939**

Greenwich Shelter, The Day Nursery, Greenwich Social Service, and the Catholic Welfare Bureau merged to form the Greenwich Center for Child & Family Service

**1916**

Greenwich Social Service League founded (Counseling Service)

**1912**

The United Workers opened the Emily Bruce Shelter-later renamed the Greenwich Shelter

**1907**

Greenwich Aid Society forms United Workers of Greenwich

- District visitor (1909)
- Day Nursery

**1895**

Greenwich Aid Society formed

Stamford Children's Home founded

**1891**

Stamford Family Welfare Society formed